

Agility Targets

**CUSTOMER
CENTRICITY**

...

1



RESPONSIVE

...

2



MINDSET

...

3



**MULTI-
SKILLED**

...

4



Agility Targets

SWAP

CI / SCRUM

LEAN

KANBAN

...

...

...

...

5

6

7

8



Agility Targets

OPP+

...

9



THROUGH-
PUT

...

10



METRICS

...

11



FACILIT-
ATIVE

...

12

